FURY FANATICS Frequently Asked Questions

1. **How much does it cost for**

Their Fury Fanatics ticket is FREE!

1. **How much does it cost for additional tickets?**

When redeeming your Fury Fanatics ticket you can purchase additional tickets for parents, siblings, and friends from as low as $17 plus fees.

1. **What are the Fury Fanatics benefits?**
* **Free** ticket for all players 14 years of age and under to **all 17 Fury FC home matches** at TD Place!
* Special fanatical access to Fury players, and Sparky!
* Cool in-game experience
1. **How do we take advantage of the Fury Fanatics Program online?**

It’s as easy as visiting [furyfanatics.com/](file:///C%3A%5CUsers%5Ccsaint-denis%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CTemporary%20Internet%20Files%5CContent.Outlook%5CZ1VJJPSV%5Cfuryfanatics.com%5C) or [fanatiquesdufury.com/](http://www.fanatiquesdufury.com/) and following this step-by-step process:

* Click on your club’s logo
* Select your desired match
* Select desired price level
* Enter the quantity of tickets being purchased
	+ Please note: Youth ticket will only be valid at point of entry if the child has a Fury Fanatics Lanyard (not required in the Spring season)
* Click add to cart
* Enter the word verification
* Review your order
* Select FREE – print at home
* Click checkout
* Returning customers can sign in to existing account
* If you are a new customer, register a new account
1. **Do I have to redeem my tickets online?**

Redeeming your tickets online is the fastest and easiest way to redeem this offer, but it’s not the only way. Fury Fanatics tickets can also be redeemed at the TD Place Box Office either in advance or the day of the match. If you are redeeming in person, your Fury Fanatics lanyard is required.

1. **How many matches can I attend as a member of the Fury Fanatics program?**

As a member of the Fury Fanatics you are able to redeem this great offer for ALL 17 home Fury FC matches at TD Place. It is essentially a season pass! However, make sure you redeem it for an assigned seat every time you attend a match.

1. **What do we need to bring to a Fury FC match?**

The most important thing to bring is your Fury Fanatics LANYARD and TICKET. Both are required to attend. This requirement is waived for the spring season, so you do not need your lanyard for matches in April, May or June. Also, wherever possible, wear your club jersey or jacket to represent your club proudly! And of course bring the noise!

1. **How do I get my lanyard?**

All lanyards are provided to the club and each club has a unique distribution plan. If you have not received that information please contact your team manager or a club representative and they will best fill you in.

1. **Is my Fury Fanatics lanyard transferable?**

No, you must be registered to a partner club, who will provide you with your own lanyard. To enter the match you must have your LANYARD and TICKET.

1. **What do I do if I lose my Fury Fanatics lanyard?**

The Ottawa Fury FC will have provided all lanyards to your soccer club. If your lanyard is lost please contact your team manager, or club’s representative.

1. **How can my team get involved at the matches?**

The Ottawa Fury FC offer a number of in-match experiences that are tailored to soccer teams such as yours when a minimum number of Adult tickets are purchased. These include:

* **Player Escorts (60 tickets)**: Walking onto the pitch with the home and visiting teams
* **Mini-game on the Pitch (50-60 tickets)**: Showcase your team in front of the crowd, on our pitch either before the match starts or during halftime
* **Guard of Honour (50 tickets)**: Your team will be responsible for welcoming the players onto the pitch while waving Fury FC flags
* **Shake the Banner (40 tickets)**: Your team will be invited out to the centre of the pitch to raise and shake the Fury FC banner in front of the crowd
* **Ball Retrievers (25 tickets)**: Your players will make sure the players on the pitch are never without a ball and retrieve any stray balls that go out of play.
* **Watch Warm-ups (20 tickets)**: Watch the pro’s warm-up from the sidelines, and maybe even receive a hi-5 or two!

To learn more about these experiences, or to book, please contact Faran at fmirza@oseg.ca or phone 613-232-6767 ext 8401